

Illuminate Publishing Ltd
Digital Book Bundle Terms and Conditions
Version 7 applicable from 24 May 2018

**Please read the following Terms and Conditions carefully.
They apply to all of Illuminate's Digital Book Bundle products.
By using any part of the website at <http://www.illuminate.digital> you accept these Terms and Conditions.
If you do not agree to these provisions you are not entitled to use the website.**

Basic requirements for Illuminate's Digital Book Bundle website and related products

For the best possible experience we suggest that you use the latest version of Internet Explorer, Chrome, FireFox or Safari as your web browser. On Android tablets, we recommend using Chrome only.

The digital books can be viewed on PCs, Macs, most Android tablets and iPads running iOS7 or higher. On tablets, the site has been optimised for use in landscape mode. The Windows 10 mobile OS is not currently supported, therefore windows-based tablets are not supported.

Please note that phone screens are not large enough to view the digital books. The digital book bundles are not designed to work on phones.

To access some of the resources in the browser you are using, you will require a PDF viewer such as Adobe Reader and a PowerPoint viewer such as Microsoft PowerPoint.

Contact details for customer queries

Purchase Digital Books Bundles via the website <http://www.illuminatepublishing.com>

Fax: 01494 370004
Email: sales@illuminatepublishing.com
Telephone: 01494 481553

Contact details for technical support queries

Email: digitalsupport@illuminatepublishing.com
Telephone: 07837 388105

Technical support is available during office hours: Monday - Friday 9am - 5pm (excluding Bank Holidays)

Please provide as much detail as possible if you contact us by email:

- the digital book bundle you are using
- your school name and username
- the nature of the problem, including any error messages that have appeared
- any steps you have already taken to try and solve the problem
- the computer or device being used, including operating system and browser
- your contact details and preferred method of contact

We will aim to resolve your problem as quickly as possible. It may sometimes be necessary to speak to you whilst you are at your computer or using the device on which you are experiencing a problem.

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- You acknowledge that we have no liability for any loss, claim or damage suffered by or made against you or your users as a result of any unauthorised access to any product on the website or breach by any of you, your users or other parties of the terms of these terms and conditions.
- In any event, our total liability to you in respect of any claim for breach of contract, negligence or otherwise in relation to the website and all products on it shall be limited to the greater of the total fees paid or payable to Illuminate for your use.
- You agree that you are responsible for all claims, costs and expenses (including reasonable legal expenses) that we incur if you breach these Terms and Conditions or any applicable law.
- Nothing will limit either party's liability for death or personal injury caused by its negligence, or for fraud, fraudulent misrepresentation, or for any other liability that cannot be excluded or limited under applicable law.
- You will promptly inform Illuminate in the event of any claim by a third party received by you in relation to the website or any product on it and will comply with Illuminate's reasonable requests in relation to such claim.

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Changes

- Illuminate reserves the right to vary these Terms and Conditions at any time and then the varied terms shall apply. If we do this, we will place the revised Terms and Conditions on this page and will indicate at the top of this page the date these terms were last revised. We may also email you to inform you of these changes.

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- If any part of any provision of these Terms and Conditions is held invalid, the remaining parts of the provision and all other provisions shall continue in effect to the fullest extent permitted by applicable law.
- A person who is not party to these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any provision of these Terms and Conditions. This shall not affect any right or remedy of a third party which exists or is available apart from that Act.
- We will not be responsible for any breach of these Terms and Conditions caused by circumstances beyond our reasonable control.